

**ETSC EMERGING TECHNOLOGY SUBCOMMITTEE**  
**Friday February 25, 2005**  
**10:00 a.m.**  
**MSP Management Services Large Conference Room**

**PRESENT:** Pat Anderson, Pat Coates, Steve Berenbaum, Marcia Bianconi, Bob Currier,  
Lloyd Fayling, Harriet Miller-Brown, Bruce Pollock, Christina Russell

**ABSENT:** Cathy Brandimore, Ralph Gould, John Hunt, Susan Sherwood, Scott Temple

The meeting was called to order by Chair Fayling at 10:15 a.m.

Members of the committee each introduced themselves.

Emerging Technology Presentation – Mr. Bob Currier of Intrado presented information regarding the demands on PSAPs today, key drivers and industry changes in the future. He discussed the technology of VoIP – this will challenge the 9-1-1 model as we know it today. In the year 2007, it is projected there will be 7 million subscribers to VoIP. Members discussed each of these issues during the presentation. Mr. Currier will send this presentation to Janet who will forward to members to further review.

Discussion Items – Chair Fayling asked for suggestions of what direction this committee should go in. Ms. Miller-Brown said there are issues with VoIP and wireless that would make a difference in Michigan. Discussion also revolved around Wireless Internal Testing. Perhaps suggest policies to implement testing. Currently PSAPs do not have mechanisms in place to perform self testing. It seems as though some counties think they are Phase II deployed with XYZ wireless carrier to later find out they are not. Chair Fayling suggested the issues to begin with could be internal testing/self testing on wireless and generic suggested procedure for VoIP call intake. The members discussed these issues and as a result a workgroup was developed that will gather information on wireless internal testing.

Ms. Miller-Brown also discussed a recent Consumer Alert from the Attorney General of Texas. It talks about consumers purchasing Internet based telephone services. Not all internet based telephone services offer 9-1-1 service. Members discussed this issue and a work group will review the memo and seek an opinion from the Michigan Attorney General. Ms. Miller-Brown suggested this could potentially be posted on the Michigan Public Service Commission website along with the ETSC website and perhaps to all PSAPs for local media release. These two workgroups will meet and report their findings at the next meeting.

Next Meeting – The next meeting will be Friday March 11, 2005 in the Management Services Division Large Conference Room at 1:30 p.m.

Adjourn - The meeting was adjourned at 12:15 p.m.